

NCF MANAGERS CONFERENCE 2021



TOGETHER AGAIN
Regroup, Recovery, Resilience

SUPPORTED BY



1-2 November, Chesford Grange, Kenilworth

Draft Programme

DAY 1 – 1 November 2021		
11:00 – 11:30	Registration, Refreshments & Exhibition	
11:30 – 11:40	Chair's Opening Remarks	Liz Jones, Policy Director, NCF / Conference Chair
11:40 – 12:00	Welcome	Vic Rayner OBE, CEO, NCF Oonagh Smyth, Chief Executive Officer, Skills for Care
12:00 – 12:45	Speaker 1	Professor Michael West (confirmed)
12:45 – 13:15	Speaker 2 Mental Health First Aid	Royal Society of Public Health (invited) Karolina Gerlich, Executive Director, The Care Workers Charity (confirmed)
13:15 – 14:15	Lunch & Exhibition	
14:15 – 14:45	Speaker 3 New inspection strategy, culture, EDI	Rob Assall, Interim Deputy Chief Inspector – London and South Regions, Adult Social Care, CQC (confirmed)
14:45 – 15:30	Panel Session 1	Skills for Care / Registered Managers (invited)
15:30 – 16:00	Refreshments & Exhibition	
16:00 – 17:00	Workshop Session 1	
	Digital leadership and digital skills	Claire Smout, Locality Manager, Skills for Care + Claire Sutton and Tommy Henderson Raey, Digital Transformation Leads, NCF (confirmed)
	Team-based working (part 1)	Affina Organisation Development (confirmed)
	Ageing without children - How to be AWOC Confident	Kirsty Woodward, Ageing Without Children + Liz Jones, Policy Director, NCF (confirmed)
	Managing bereavement	Jane Murray, Bereavement Support Manager, Marie Curie (confirmed)
17:00 – 17:15	Close of Day 1	Liz Jones, Policy Director, NCF / Conference Chair
17:15 – 17:30	Interactive Session	
17:30	Check into accommodation	
18:30 – 19:15	Drinks Reception & Dinner	

DAY 2 – 2 November 2021		
09:00 – 09:10	Welcome	Liz Jones, Policy Director, NCF / Conference Chair
09:10 – 09:25	Interactive Session	
09:25 – 09:55	Speaker 4 You have no idea	Ian Donaghy (confirmed)
09:55 – 10:40	Panel Session 2	New recruits & young people (invited)
10:40 – 11:40	Workshop Session 2	
	The workforce crisis, employee referrals and what we have learned from the Care Friends app.	Neil Eastwood, Founder, Care Friends (confirmed)
	Team-based working (part 2)	Affina Organisation Development (confirmed)
	Learning & development, WDF & the importance of training early in the recruitment process	Altura Learning (confirmed)
	Relatives' perspective and how working together makes a difference	Helen Wildbore, Director & Des Kelly OBE, Trustee, Relatives and Residents Association (confirmed)
11:40 – 12:15	Refreshments & Exhibition	
12:15 – 12:45	Speaker 5 Wellbeing now and in the future <i>Hilary Woodhead and Chris Maddocks will discuss the notion of quality of life and wellbeing. Chris will share her experience of living with dementia, the impact on her quality of life and how she maintains a sense of wellbeing, she will share her hopes for the future and how she is planning for a time when she might need support from care services.</i>	Hilary Woodhead, Executive Director, NAPA & Chris Maddocks – lived experience (confirmed)
12:45 – 13:15	Speaker 6 Reflections and looking ahead	Vic Rayner OBE, CEO, NCF Oonagh Smyth, Chief Executive Officer, Skills for Care
13:15 – 13:30	Chair's Closing Remarks	Liz Jones, Policy Director, NCF / Conference Chair
13:30	Conference Closes with Lunch	

Programme subject to change