

Adult social care trade associations meeting



11 September 2019

Agenda



No.	Agenda item	Lead	Time
1.	Welcome and introductions	Debbie Ivanova	10.00
2.	Minutes and actions from last meeting	Debbie Ivanova & Abigail Walker	10.05
3.	Hot topics and open discussion	Debbie Ivanova	10.10
4.	Updates	Debbie Ivanova	10.50
6.	Improving our processes for inspecting supported living services	Lara Nuttall	11.00
8.	Sexual safety and supporting people's sexuality	Farah Islam-Barrett	11.30
9.	AOB & reflections	Debbie Ivanova	11.55

Welcome and introductions

Minutes and actions from last meeting

Hot topics and discussion

Updates

- The Nursing and Midwifery Council (NMC) is developing a new five-year strategy to set out the things they should be focusing on to become a better regulator and to support nurses, midwives and nursing associates to make an even bigger difference to people using health and social care services in all settings across the UK.
- Since April they have been gathering people's ideas about what they should focus on, with five themes emerging from this first phase of engagement. The NMC now want to hear your views on these five themes.
- Take part in a [social care roundtable](#) to share your thoughts on 24 September. Visit the [NMC website](#) to find out more about the consultation and other ways to get involved.

- The National Institute for Health and Care Excellence (NICE) has published their latest impact report, which shows how NICE guidance might be making a difference in priority areas of adult social care.
- The report is the latest in a series, which looks at the data that is available, alongside information about outcomes and examples of our guidance being used in practice. It also looks at areas where more progress in local adult social care services is needed.
- You can access all of the impact reports on the [NICE website](#).

- At our June meeting Steve Holmes discussed with your our proposal for a new form of inspection that would be targeted following up on warning notices.
- In August two targeted inspections were completed and the providers were both positive and appreciated that we wanted to return to see their progress.
- We plan to widen internal awareness and take up of the trial in September.

Improving our processes for inspecting supported living services

Lara Nuttall
Senior Designer

Basic question to be resolved:

How can we improve the way we inspect supported living services?

We have been reviewing how we can improve the way we inspect supported living services. The current inspection methodology isn't always suited to the broad range of supported living services, which is in part due to the number of services and the large geographical areas within which services are provided.

We want to make our guidance for inspectors more robust and support inspection with a methodology which will help them to inspect services that are often geographically dispersed.

Jun-Aug

- **Workshop – solutions**
- **Working group actions**
- **Internal and external coproduction**

Aug-Nov

- **Develop proposals**
- **Testing**

Dec/Jan

- **Evaluate testing**
- **Refine**
- **Rollout**

Registration

- What is supported living? How does this differ from DCA?
- RA of personal care doesn't cover accommodation concerns/environment
 - suggested RA for Personal Care with Tenancy Support
- When is it really a care home or supported living site
- Evidencing real choice.....or lack of
- When landlord and care provider are the same organisation

Planning

- Pre-inspection information – no information to help with planning i.e. number and location of different services/sites
- Weighting for supported living given by ops – they take longer to inspect but this is not recognised
- Not knowing what the service is (DCA or SLS) before inspection – or does this matter?

Inspection

- When people have no family members and have difficulty communicating, engaging with social workers
- How do we assess if the commissioning models are safe and appropriate?
- Guidance around gaining an appropriate/decent sample, including visits using national groups
- Guidance for referring on environmental/safety concerns
- Clarity needed on how to inspect medicines in supported living services

Reporting

- How to report on everything
- Guidance on how to report on the Reach standards

Prioritise

Part of operating model	Issue/concern
Registration	Evidencing real choice.....or lack of Whether it's a care home, supported living etc Tenancy agreements – people have valid rights
Planning	Pre-inspection information – No information to help with planning i.e. number and location of different services/sites
Inspection	Guidance around gaining an appropriate/decent sample, including visits using national groups
Inspection	Clarity needed on how to inspect medicines in supported living services.

People who use services, friends and relatives

What are the key issues that are important to you when you use a supported living service?

Providers

How can you help us to reach out to people who use services when they live in dispersed geographical areas?

Questions and Answers



Sexual safety and supporting people's sexuality in adult social care

Slides removed due to confidentiality

Farah Islam-Barrett
Policy Officer

AOB & reflections