



Purpose



*The Department of Health asked **CQC** to develop an excellence scheme for adult social care. The purpose of this scheme is to:*

- **provide information about the quality of services to help users and commissioners make choices and decisions**
- **motivate providers to improve the quality of care to give people using services the best possible outcomes and experiences**
- **link excellence in adult social care to the broader strategy of quality and outcomes**





New scheme for ASC excellence





How might the new scheme look?



➤ New Scheme of adult social care quality ratings

- Focused on **outcomes** for people using services
- Based on **evidence** from **people** who **use services** – using their views
- **Fair** - for all regulated ASC services
- **Robust** and **consistently** applied
- **Supported** by the sector and aligned with other improvement drivers
- Linked to **compliance** – ‘excellent’ services should have a strong record of compliance

Outcome focused

Evidence based

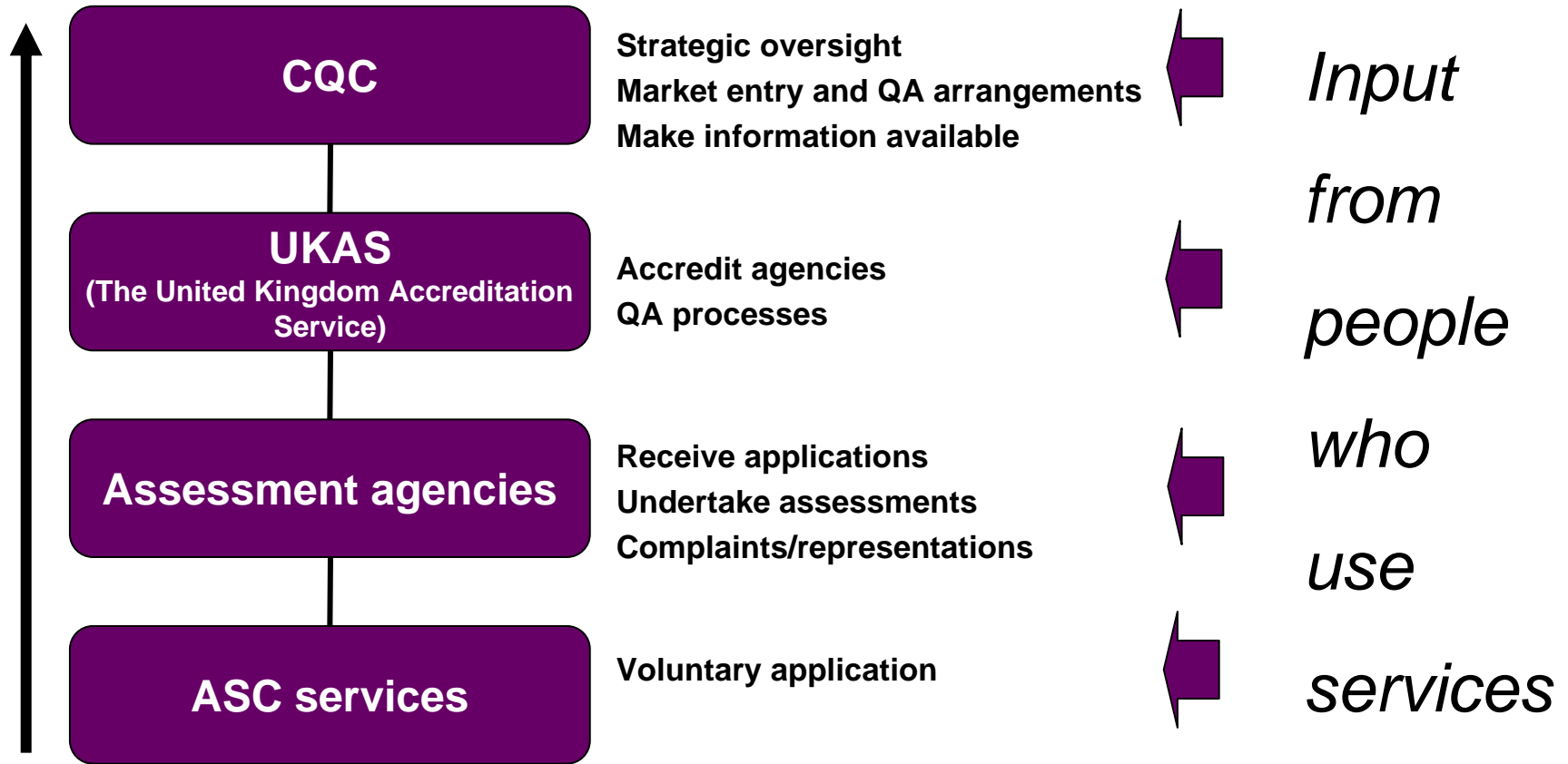
Fair

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Linked to
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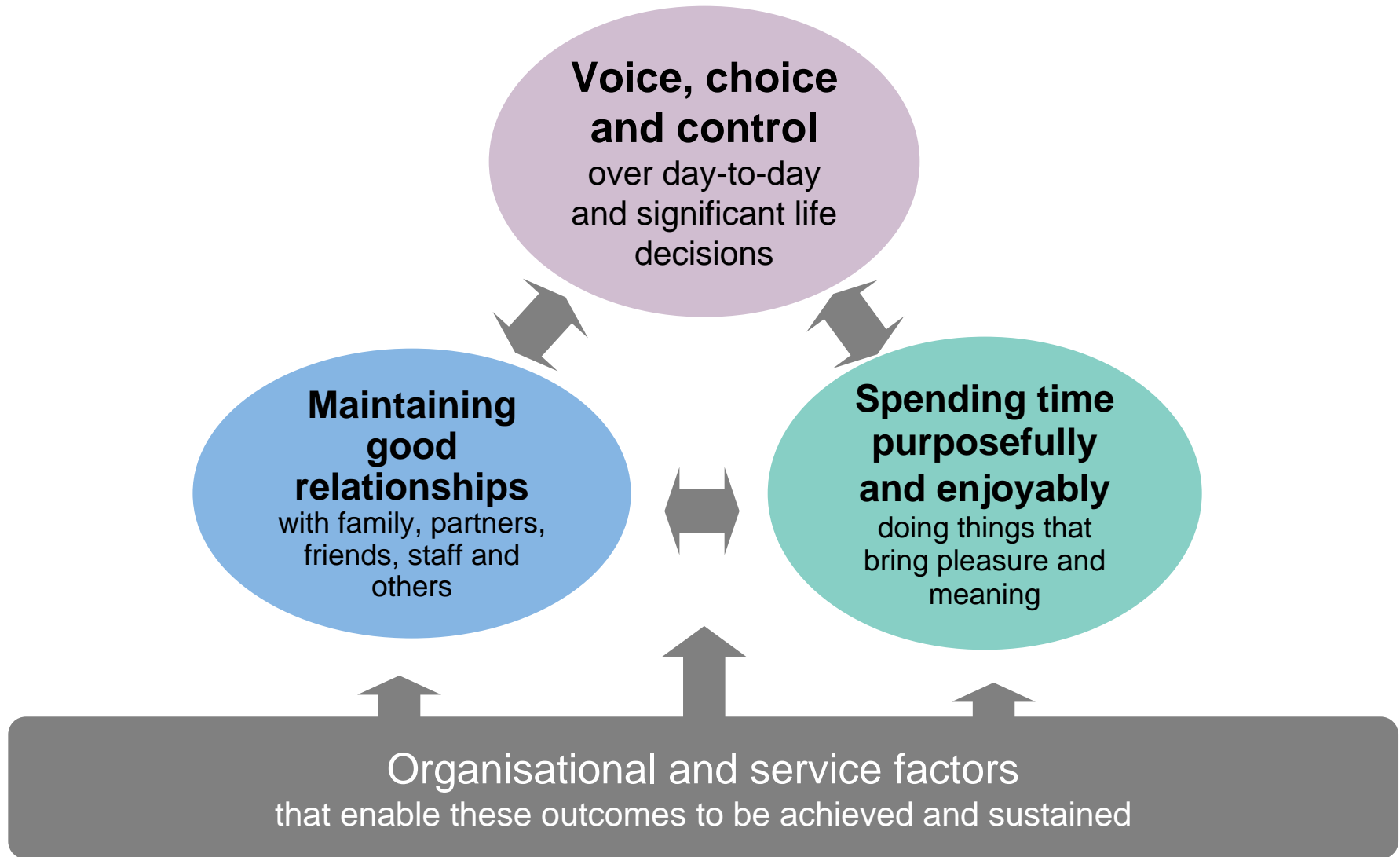


How it will work?





What does excellence look like?





Where do you CQC intend to display this information?



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Excellence Award

Excellence award

This care home has also successfully applied for

The CQC Report about current standards at **Bunhill Care Home** Care home
 Lovely Road, Goodplace, AB12 3DE | 0845 9876543

Overall (Last check: 41 days ago):
This care home is meeting all essential standards.

Summary

Full report about standards at this care home

What people have told us about this care home

Copy of this care home's licence

Thinking about this care home? Impartial advice on choosing a care home. [CQC guide to choosing a care home](#)

Links to site information for Bunhill Care Places (has Bunhill Care

[Bunhill Care Places](#) (has

[Bunhill Care](#)

Want to share your experience? [How to share your experience](#)

[How to share your experience](#)

This shows you what our assessors have said about whether or not the care home is meeting each of the 16 standards that we expect it to meet.

You can see if they are not meeting any of them and/or if we have suggested that they make improvements. Click on any of the standards to open it up and see the detail of our last check (the first one's already open for you).

- ✓ = this essential standard was being met when we last checked
- ✘ = this essential standard was not being met when we last carried out a review - you can find out more by clicking on the appropriate link

Are people involved and told what's happening at every stage of their care?

	Previously	Now
▶ People are consulted about their care		✓
▶ Consent to treatment always sought		✓

Do people get care, treatment and support which meets their needs?

	Previously	Now
▶ Safe and appropriate care is provided		✓
▶ Appropriate food and drink is provided		✓
▶ Good, co-ordinated care is provided		✓

Essential Standards

Please note this is a draft



Timetable for the new scheme



Summer 2010	<ul style="list-style-type: none">• Defining excellence with people using services and the sector	✓
Autumn 2010	<ul style="list-style-type: none">• Launch of new registration system (1 Oct)	✓
Winter 2010	<ul style="list-style-type: none">• Engagement	✓
Spring 2011	<ul style="list-style-type: none">• Seek expressions of interest• Consultation (May 2011)	
Summer 2011	<ul style="list-style-type: none">• Roll out of the 'Provider Profile'	
Winter 2011	<ul style="list-style-type: none">• Agencies pilot assessments	
Spring 2012	<ul style="list-style-type: none">• Roll out scheme for excellence	